

# DOMINICAN EDUCATION AUSTRALIA LTD DEA PRIVACY STATEMENT

Thank you for visiting <a href="https://dominicaneducationaustralia.com/">https://dominicaneducationaustralia.com/</a>, the online presence of Dominican Education Australia Ltd (DEA Ltd), located in Sydney, New South Wales. We respect and protect the privacy of our users.

## Scope

The purpose of this website is to provide you with information about Dominican Education Australia Ltd and the seven education entities under DEA's governance and to respond to your enquiries. This Privacy Policy details how we collect and use the information provided to us.

#### **Personal Information**

The term "personal information" in this Privacy Policy means any information from which your identity is obvious or can be reasonably established.

If you contact us we will collect the email address you nominate and any other identifying information you provide, such as a name or phone number. We will also retain a record of your enquiry. Any personal information you provide to us will be stored in secure computer storage facilities and as paper-based files.

### **Complaints and Requests**

If you wish to know what personal information we hold about you in order to ensure it is accurate or complete, please contact us. It is our policy to ensure you have the ability to access your personal information easily. Please be aware that if you contact us to obtain access to your personal information, we will seek evidence of your identity in order to protect the privacy of others.

If you wish to contact us, please do so by using the telephone number on this website or write to us at PO Box 191, Gladesville NSW 1675. We will endeavour to respond to you within fourteen days. If your enquiry is a complaint, this may take a little longer to resolve. Regardless, you can expect to receive a response within fourteen days to advise you of the action we are taking to resolve it.

## **Protecting your Personal Information**

Your personal information is only accessible to DEA Trustees and staff who have responsibility for providing information to you.

## **Links to Third Party Websites**

For your convenience and information, we may provide links to other websites. Please be aware that we are not responsible for these websites, and do not have any control over their compliance with the privacy practices we lay out in our policy. If you visit them, you do so at your own risk.

## **Our obligations**

Dominican Education Australia Ltd is bound by the provisions of the <u>Privacy Act 1988 (Cth)</u>, including the <u>Australian Privacy Principles.</u>

This policy is effective as of 1 March 2018. We will update this policy when our information handling practices change, and any amendments will apply to the information we hold at the time of the update.

### Contact us

Should you have any queries about this policy or wish to make a complaint about the manner in which Dominican Education Australia has handled your personal information, in the first instance please contact:

The Board Chair Dominican Education Australia PO Box 191 Gladesville NSW 1675